

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi

AAA Contact Phone: 707-4423763

AAA Contact Email: contracts@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-445-0866x303

Provider Contact Email: msamuels@lsnc.net

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 67

Total Units of Service for Quarter (Unit=1 Hour): 403

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	20
65-74:	21
75-84:	17
85+:	10
Client Declined to Provide Information:	0
Total:	68

CLIENT GENDER

Male:	23
Female:	45
Total:	68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	0
Lives Alone:	46
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	43
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	4
------------------	---

CLIENT RACE

Two or More Races:	3
Caucasian:	59
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	3
Total:	68

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi

AAA Contact Phone: 707-4423763

AAA Contact Email: contracts@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-445-0866x303

Provider Contact Email: msamuels@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	3	3	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	3	1	3
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	1	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	6	1	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	1	0
F2. Supplemental Security Income (SSI):	1	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi

AAA Contact Phone: 707-4423763

AAA Contact Email: contracts@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-445-0866x303

Provider Contact Email: msamuels@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	9	4	0
H2. Advance Health Care Directives (AHCD):	20	17	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 70

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	17	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 234

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/22/09	HOOPA	Health Fair	Seniors	30	7.5
9/24/09	Eureka	Tri County Health Fair	Seniors	30	7.5
8/5/09	Eur Sr. Center	IHSS Reductions	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/17/09		Medi-Cal Program Eligibility	Seniors	50	2
07/20/2009		Appealing Medi-Cal TAR denials	seniors	50	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi

AAA Contact Phone: 707-4423763

AAA Contact Email: contracts@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-445-0866x303

Provider Contact Email: msamuels@lsnc.net

07/27/2009	your rights	seniors	60	2
07/30/2009	cuts and more cuts	seniors	60	2
08/20/2009	IHSS cuts delayed	seniors	4	1
08/23/2009	IHSS cuts, disability rights	seniors	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone:

AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Modoc, Trinity and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

Total Unduplicated Client Count for Quarter: 267

Total Cases Closed in Quarter: 343

Total Units of Service for Quarter (Unit=1 Hour): 786

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	56
65-74:	104
75-84:	69
85+:	38
Client Declined to Provide Information:	0
Total:	267

CLIENT GENDER

Male:	180
Female:	87
Total:	267

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	120
Homebound:	9
Lives Alone:	117
Institutionalized:	21
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	0
Rural:	115
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	118
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	5
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	211
African American:	2
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	40
Total:	267

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone:

AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Modoc, Trinity and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	23	20	5	0
A2. Contracts/Warranties:	13	12	3	0
A3. Other Consumer/Finance:	39	34	12	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	2	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	17	7	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	13	10	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	5	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	20	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	19	3	0
E3. Other Housing:	19	15	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	4	6	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	9	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone:

AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Modoc, Trinity and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	7	0
G3. Other Individual Rights:	4	5	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	64	29	31	0
H2. Advance Health Care Directives (AHCD):	46	14	26	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	12	1	1

TOTAL CASES OPENED IN QUARTER: 324

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
232	109	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 460

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/07/09	Alturas	Presentation to lunch attendees	Seniors	54	6
07/13/09	Shasta Lake City	Presentation to lunch attendees	Seniors	35	3
08/03/09	Ombudsman Office	Presentation to Volunteers	Ombudsman volunteers	6	2
09/21/09	Shasta Lake City	Presentation to lunch attendees	Seniors	42	3
09/26/09	Siskiyou Co. Fair Grounds	Health Fair	General Public	450	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Evanne O'Donnell or Barbara Se

Provider Contact Phone: 530-345-9491

Provider Contact Email: eodonnell@LSNC.et or bs

Total Unduplicated Client Count for Quarter: 158

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 1329

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 47

65-74: 51

75-84: 42

85+: 18

Client Declined to Provide Information: 0

Total: 158

CLIENT GENDER

Male: 52

Female: 106

Total: 158

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 110

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 93

Greatest Economic Need (Minority): 6

Greatest Economic Need (Non-Minority): 60

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 9

CLIENT RACE

Two or More Races: 0

Caucasian: 151

African American: 4

Native American/Native Alaskan: 3

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 158

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se

Provider Contact Phone: 530-345-9491

Provider Contact Email: eodonnell@LSNC.et or bs

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	34	18	15	1
A2. Contracts/Warranties:	5	1	3	0
A3. Other Consumer/Finance:	5	3	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	10	2	7	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	15	12	5	2
D2. Medicare:	3	0	2	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	9	10	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	5	11	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	8	1	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se

Provider Contact Phone: 530-345-9491

Provider Contact Email: eodonnell@LSNC.et or bs

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	8	5	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	13	4	7	1
H4. Other Miscellaneous:	2	2	4	0

TOTAL CASES OPENED IN QUARTER: 158

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
70	78	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1160

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/23/09	Tehama Co.	Presentation to Com. Group	Other Providers	0	4
9/4/09	All Counties	Radio interview re Foreclosure	All	0	2
7/16/09	Glenn Co.	Presentation on POA's, wills, etc.	Seniors	20	7
7/27/09	Glenn Co.	IHSS PA Mtg.	Providers	0	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/22/09	Tehama Co.	Services for Seniors	Seniors	0	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se

Provider Contact Phone: 530-345-9491

Provider Contact Email: eodonnell@LSNC.et or bs

8/12/09	All Counties	IHSS Budget cuts mtg.	Providers	0	2.5
9/29/09	Butte Co.	SSI Issues	Providers	0	0.5
9/14/09	Plumas Co.	MDT Meeting	Seniors	0	3
8/26/09	Tehama Co	IHSS Budget Cuts mtg	Providers	0	3.5
8/6/09	Butte Co,	MDT Meeting	Seniors	0	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: David L. Mandel

Provider Contact Phone: 916-551-2142

Provider Contact Email: David L. Mandel

Total Unduplicated Client Count for Quarter: 468

Total Cases Closed in Quarter: 617

Total Units of Service for Quarter (Unit=1 Hour): 2545

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	148
65-74:	163
75-84:	127
85+:	27
Client Declined to Provide Information:	3
Total:	468

CLIENT GENDER

Male:	152
Female:	316
Total:	468

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	213
Homebound:	14
Lives Alone:	348
Institutionalized:	15
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	47
Rural:	12
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	141
Greatest Economic Need (Minority Status Unknown):	162

CLIENT ETHNICITY

Hispanic/Latino:	54
------------------	----

CLIENT RACE

Two or More Races:	9
Caucasian:	263
African American:	86
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	7
Filipino:	8
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	46
Client Declined to Provide Information:	26
Total:	468

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: David L. Mandel

Provider Contact Phone: 916-551-2142

Provider Contact Email: David L. Mandel

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	46	43	6	1
A2. Contracts/Warranties:	16	9	2	1
A3. Other Consumer/Finance:	21	16	4	1
EMPLOYMENT				
B1. Discrimination:	2	1	1	0
B2. Other Employment:	5	3	3	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	25	22	8	1
C2. Conservatorship:	7	6	1	0
C3. Other Family:	2	3	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	53	37	17	0
D2. Medicare:	35	15	10	1
D3. Other Health/Community Based Care:	21	19	9	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	73	46	18	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	42	43	20	12
E3. Other Housing:	9	6	3	0
INCOME MAINTENANCE				
F1. Social Security:	16	12	1	0
F2. Supplemental Security Income (SSI):	8	5	6	0
F3. Pensions/Retiree Benefits:	11	2	5	0
F4. Other Income Maintenance:	61	39	22	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: David L. Mandel

Provider Contact Phone: 916-551-2142

Provider Contact Email: David L. Mandel

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	16	17	5	1
G3. Other Individual Rights:	25	20	5	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	39	36	6	1
H2. Advance Health Care Directives (AHCD):	14	15	0	0
H3. Financial Powers of Attorney:	14	14	0	0
H4. Other Miscellaneous:	7	4	2	0

TOTAL CASES OPENED IN QUARTER: 569

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
433	156	28

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2372

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/16/09	Resources for Independent Living	Overview talk on SSLS	Senior residents	15	3
8/29/09	Laguna Creek H.S.	Public event on foreclosure counseling	General public	50	6
9/9/09	YMCA	Senior Health Fair	Seniors	100	4
9/26/09	St. Paul Episcopal Church	Presentation to senior gay/lesbian group	Seniors	20	4
7/16/09	Food Bank	Network Café – SNAP	Other local nonprofit advocates	35	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	-----------------------	------------

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: David L. Mandel

Provider Contact Phone: 916-551-2142

Provider Contact Email: David L. Mandel

7/20/09	Manor			20	3
7/23/09	Hart Senior Center	Reverse mortgages, followed by intake	Seniors	10	4
8/27/09	Hart Senior Center	Fraud prevention, senior scams, followed by intake	Seniors	20	4
7/29/09	KVIE	Foreclosure crisis; participation in TV show panel	General public	2000	20
9/24/09	Hart Senior Center	Foreclosures, loans, predatory lending	Seniors	20	4
8/25/09	SMUD	Reverse mortgages and foreclosures – to Community Housing Coalition	Social services workers	20	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Service of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-622-1065

Provider Contact Email: ameyer@snc.net

Total Unduplicated Client Count for Quarter: 59

Total Cases Closed in Quarter: 71

Total Units of Service for Quarter (Unit=1 Hour): 2545

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	23
65-74:	27
75-84:	8
85+:	1
Client Declined to Provide Information:	0
Total:	59

CLIENT GENDER

Male:	21
Female:	38
Total:	59

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	0
Lives Alone:	30
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	12
Rural:	6
Greatest Economic Need (Minority):	88
Greatest Economic Need (Non-Minority):	80
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	15
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	32
African American:	3
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	0
Total:	59

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Service of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-622-1065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	6	7	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	2	0
D2. Medicare:	2	0	1	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	14	11	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	2	1	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	4	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Service of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-622-1065

Provider Contact Email: ameyer@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	3	1	0
H2. Advance Health Care Directives (AHCD):	4	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 64

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	26	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 294

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/30/09	Esparto	Safety Workshop/Community Fair	Seniors, families	100	6
8/15/09	West Sacramento	Medi outreach-West Sac News Ledger	West Sac seniors	500	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/27/09	RISE-Esparto	Finances, Debt Collection	Seniors, low income people in Esparto	0	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez

Provider Contact Phone: 530-742-8289

Provider Contact Email: yslegal@syix.com

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 72

Total Units of Service for Quarter (Unit=1 Hour): 543

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	11
65-74:	31
75-84:	26
85+:	2
Client Declined to Provide Information:	0
Total:	70

CLIENT GENDER

Male:	21
Female:	49
Total:	70

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	12
Homebound:	0
Lives Alone:	37
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	4
Rural:	27
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	69
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	70

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez

Provider Contact Phone: 530-742-8289

Provider Contact Email: yslegal@syix.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	10	11	0
A2. Contracts/Warranties:	3	2	4	0
A3. Other Consumer/Finance:	2	4	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	4	7	0
D2. Medicare:	3	0	2	0
D3. Other Health/Community Based Care:	3	1	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	1	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	4	5	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	0	1	0
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez

Provider Contact Phone: 530-742-8289

Provider Contact Email: yslegal@syix.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	0
G3. Other Individual Rights:	3	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	0	1	0
H2. Advance Health Care Directives (AHCD):	4	1	1	0
H3. Financial Powers of Attorney:	4	0	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 80

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	44	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 543

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/28/09	YC Senior Center	Credit card scams		36	1.75
8/25/09	YC Senior Center	HCPOA		36	1.75
9/22/09	YC Senior Center	Transportation vouchers		36	1.5
9/23/09	YC Senior Center	Flu clinics		32	1.75

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-823-7560 ext. 196

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 194

Total Cases Closed in Quarter: 179

Total Units of Service for Quarter (Unit=1 Hour): 1045

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	49
65-74:	82
75-84:	51
85+:	12
Client Declined to Provide Information:	0
Total:	194

CLIENT GENDER

Male:	66
Female:	128
Total:	194

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	66
Homebound:	3
Lives Alone:	105
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	3
Rural:	131
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
------------------	---

CLIENT RACE

Two or More Races:	1
Caucasian:	187
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	194

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-823-7560 ext. 196

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	23	21	0	0
A2. Contracts/Warranties:	9	5	0	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	10	0	0
C2. Conservatorship:	2	2	0	1
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	37	33	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	8	0	0
E3. Other Housing:	7	8	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	2	0	1
F2. Supplemental Security Income (SSI):	6	2	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-823-7560 ext. 196

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	3	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	45	48	0	0
H2. Advance Health Care Directives (AHCD):	7	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	13	10	0	0

TOTAL CASES OPENED IN QUARTER: 194

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
176	0	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 996

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/6/09	In-Office	Referred senior to private attorney	1	1	0.5
07/6/09	In-Office	SNAP Food Stamp development	Low-Income Seniors	1	0.5
07/23/09	In-Office	Update to Placer Senior Information and Referral regarding MLRO program services	1	1	1
7/31/2009	Mailed from Office	Public Service Announcements in Placer County Newspapers (4091)	Rural Seniors	2000	1
7/31/09	In-Office	Planning for September Sierra County Comm Ed presentation	Sierra County Seniors	10	1
08/04/09	Lincoln Police Dept. Lincoln, CA	CAMET – Prosecuting Elder Financial Abuse	First Responders/ Social Workers	10	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-823-7560 ext. 196

Provider Contact Email: hwhitaker@lsnc.net

08/10/09	Nevada Co. Cable TV 11 Studios--Nevada City	Mission Possible: Surviving 2009 Together http://nevco.granicus.com/MediaPlayer.php?view_id=5&clip_id=742	Rural Seniors	1000	3
8/10/09	In-Office	Public Service Announcement s for Placer and Nevada County Newspapers	Seniors	2000	1
8/12/09	In-Office	Planning, Research, Prep, and Press Releases for Sierra County Comm Ed presentation slated for 9/17/09 in Loyalton	Seniors	25	3
8/25/09	In-Office	Research and Prep for elder abuse trainings slated for October 1 and 22	Advocates	25	3
09/01/09	Placer County Sheriff's Office Auburn	Elder Financial Team-- Multidisciplinary Team Review of Elder Abuse Cases	Placer MDT only	12	3.2
09/11/09	In Office	Recognizing and referring suspected Elder Financial Elder Abuse	Placer County Meals on Wheels volunteer coordinator	1	0.5
09/17/09	Loyalton	Dealing With Debt and Debt Collectors	Rural Seniors	18	18
09/2009 Pla	Auburn	Prosecuting and Preventing Elder Financial Abuse Continuing Legal Education	Legal service staff and volunteers	12	4
09/2009	Auburn Office	MCLE October 1-- [Planning and Prep] Trusts or Wills: Ethical Considerations for Advocates Counseling Clients	Legal Service Providers and Private Attorneys	10	5.1
09/2009	Auburn Office	MCLE October 22-- [Planning and Prep] Prosecuting and Preventing Elder Financial Abuse	Legal Service Attorneys and Private Attorneys	15	0.7
09/2009	Roseville Senior Center	Update on Legal Issues for Senior Planning and Prep	Low-Income Seniors	15	0.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 50

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbbaldwin@legalaidsmarin.org

Total Unduplicated Client Count for Quarter: 147

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 1458

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	70
75-84:	19
85+:	11
Client Declined to Provide Information:	1
Total:	147

CLIENT GENDER

Male:	62
Female:	85
Total:	147

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	27
Homebound:	23
Lives Alone:	72
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	7
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	12
------------------	----

CLIENT RACE

Two or More Races:	6
Caucasian:	117
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	147

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbalwin@legalaidsmarin.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	33	24	6	1
A2. Contracts/Warranties:	5	7	0	0
A3. Other Consumer/Finance:	5	1	2	1
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	6	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	2	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	4	1	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	12	5	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	14	1	0
E3. Other Housing:	4	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbalwin@legalaidsmarin.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	13	9	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	28	1	0
H2. Advance Health Care Directives (AHCD):	0	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	8	3	0

TOTAL CASES OPENED IN QUARTER: 146

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
125	24	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1458

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/22/2009	mill valley	legal advice/small clients	older adults	6	4
07/29/2009	mill valley	advance health care directives	older adults	10	4
07/31/2009	san geronimo	irs concerns, estate planning, medical bills, tenant rights, property disputes, foreclosure prevention,etc	older adults	32	40
08/12/2009	novato	LAM's senior legal services	older adults	11	3
08/18/2009	Ombudsman	LAM's senior legal services	older adults	4	1
08/20/2009	point reyes	SAIF senior lunch	older adults	19	3
08/27/2009	san rafael	breakfast meeting with senior caseworkers	older adults	15	3
09/26/2009	marin city	unity event - free legal clinic	older adults	32	16
09/30/2009	san rafael	advance health care directives	spanish speaking seniors	25	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-499-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legalaidmarin.o*

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

78

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email:

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr

Provider Contact Phone: 4155676255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 138

Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 530

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	17
65-74:	36
75-84:	29
85+:	16
Client Declined to Provide Information:	40
Total:	138

CLIENT GENDER

Male:	44
Female:	94
Total:	138

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	0
Lives Alone:	84
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	112
Rural:	0
Greatest Economic Need (Minority):	121
Greatest Economic Need (Non-Minority):	5
Greatest Economic Need (Minority Status Unknown):	12

CLIENT ETHNICITY

Hispanic/Latino:	2
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	3
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	2
Chinese:	39
Filipino:	32
Japanese:	31
Korean:	2
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	11
Total:	138

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email:

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr

Provider Contact Phone: 4155676255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	7	1	0	0
C2. Conservatorship:	11	0	0	2
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email:

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr Provider Contact Phone: 4155676255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	39	9	3	6
G2. Elder Abuse/Neglect/Exploitation:	15	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	5	2	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	16	6	0	2

TOTAL CASES OPENED IN QUARTER: 142

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
25	5	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 550

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/02/2009	Excelsior Family Center	Elder Abuse	Excelsior	20	2
07/21/2009	APILO	Elder Abuse	API Population	12	12
08/08-09/08/2009	Japan Town, SF	Nihonmachi Street Fair	Western Edition	2000	18

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/03/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	12	3
07/17/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	10	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email:

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr

Provider Contact Phone: 4155676255

Provider Contact Email: eleong@apilegaloutreach.

07/29/2009	Hasting Clinic	Immigration	API	12	4
08/01/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	7	3
08/08/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	9	3
08/26/2009	Hasting Clinic	Immigration	API	12	4
09/04/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	10	3
09/18/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	8	3
09/22/2009	Beniyhan Center	Housing	API Seniors	15	3
09/28/2009	Hasting Clinic	Immigration	API	12	4
09/29/2009	ILRC	IHHS Appeals	Service Providers	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 37

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: 415-538-3333 x 307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 244

Total Cases Closed in Quarter: 187

Total Units of Service for Quarter (Unit=1 Hour): 1946

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	100
75-84:	77
85+:	24
Client Declined to Provide Information:	0
Total:	244

CLIENT GENDER

Male:	101
Female:	143
Total:	244

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	86
Homebound:	18
Lives Alone:	131
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	21
Limited English:	68
Rural:	0
Greatest Economic Need (Minority):	67
Greatest Economic Need (Non-Minority):	92
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	23
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	168
African American:	34
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	2
Chinese:	24
Filipino:	11
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	244

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: 415-538-3333 x 307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	33	10	0	19
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	10	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	8
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	5	0	1
D2. Medicare:	1	2	0	1
D3. Other Health/Community Based Care:	4	0	0	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	53	22	0	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	4	0	0
E3. Other Housing:	41	17	0	1
INCOME MAINTENANCE				
F1. Social Security:	26	1	0	0
F2. Supplemental Security Income (SSI):	0	17	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: 415-538-3333 x 307

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	8	0	37
G3. Other Individual Rights:	3	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	1	0	9
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	4	4	0	0
H4. Other Miscellaneous:	13	7	0	0

TOTAL CASES OPENED IN QUARTER: 244

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
105	0	82

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1946

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour): 967

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	17
65-74:	14
75-84:	10
85+:	6
Client Declined to Provide Information:	0
Total:	47

CLIENT GENDER

Male:	19
Female:	28
Total:	47

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	0
Lives Alone:	33
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	43
Rural:	0
Greatest Economic Need (Minority):	47
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	43
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	1
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	0
Total:	47

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	1	1
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	5	0	0	2
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	0	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	2	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	1
F2. Supplemental Security Income (SSI):	3	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	1	0	2
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	0	0	1
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 47

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
6	1	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1497

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/08/2009	1010 mission street, san francisco	healthcare action team	elder consumers/providers	20	3
07/15/2009	965 mission street, san francisco	senior housing action committee	elder consumers/providers	20	3
07/23/2009	225 30th street, san francisco	district advisory council, latino partnership	elder consumers/providers	15	3
08/12/2009	474 valencia stree, san francisco	medi-cal/medicare workshop	elder consumers/providers	40	3
09/09/2009	1010 mission street, san francisco	healthcare action team	elder consumers/providers	20	3
09/10/2009	1650 mission street	ihss task force	elder consumers/providers	30	3
09/16/2009	965 mission street	senior housing action committee	elder consumers/providers	20	3
09/24/2009	225 30th street	district advisory council/latino partnership	elder consumers/providers	15	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email:

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/20/2009	ON LOK - 30th	Senior Clinic		4	3
08/03/2009	ON LOK - 30th	Senior Clinic		4	3
08/17/2009	ON LOK - 30th	Senior Clinic		4	3
08/31/2009	ON LOK - 30th	Senior Clinic		2	3
09/21/2009	ON LOK - 30th	Senior Clinic		2	3
09/28/2009	ON LOK - 30th	Senior Clinic		4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Charlene Cervantes

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlenec@asianlawcauc

Total Unduplicated Client Count for Quarter: 45

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 274

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	11
65-74:	12
75-84:	12
85+:	3
Client Declined to Provide Information:	7
Total:	45

CLIENT GENDER

Male:	27
Female:	18
Total:	45

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	0
Lives Alone:	3
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	38
Limited English:	0
Rural:	25
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	0
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	22
Filipino:	4
Japanese:	12
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	45

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Charlene Cervantes

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlenec@asianlawcauc

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	4	4	0	0	
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Charlene Cervantes

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlenec@asianlawcauc

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	28	14	6	3
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	11	0	0

TOTAL CASES OPENED IN QUARTER: 45

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
30	6	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 274

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/24/2009	ALC	CIR Workshop	Communities in Chinatown	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/03/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
07/17/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
08/07/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Charlene Cervantes

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlenec@asianlawcauc

08/21/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
09/05/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
09/18/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin

AAA Contact Phone: 925-335-8818

AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510-374-3980

Provider Contact Email: Laine_lawrence@yahoo.c

Total Unduplicated Client Count for Quarter: 304

Total Cases Closed in Quarter: 270

Total Units of Service for Quarter (Unit=1 Hour): 1840

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	61
65-74:	124
75-84:	90
85+:	29
Client Declined to Provide Information:	0
Total:	304

CLIENT GENDER

Male:	92
Female:	212
Total:	304

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	111
Homebound:	13
Lives Alone:	134
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	54
Greatest Economic Need (Non-Minority):	54
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	32
------------------	----

CLIENT RACE

Two or More Races:	30
Caucasian:	171
African American:	66
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	6
Filipino:	9
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	2
Total:	304

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin

AAA Contact Phone: 925-335-8818

AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510-374-3980

Provider Contact Email: Laine_lawrence@yahoo.c

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	30	23	4	0
A2. Contracts/Warranties:	19	10	3	0
A3. Other Consumer/Finance:	38	21	7	0
EMPLOYMENT				
B1. Discrimination:	3	2	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	3	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	5	1	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	4	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	24	6	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	15	7	1
E3. Other Housing:	22	6	5	0
INCOME MAINTENANCE				
F1. Social Security:	12	5	2	0
F2. Supplemental Security Income (SSI):	6	4	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	6	4	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin

AAA Contact Phone: 925-335-8818

AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510-374-3980

Provider Contact Email: Laine_lawrence@yahoo.c

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	9	5	2
G3. Other Individual Rights:	9	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	55	48	6	0
H2. Advance Health Care Directives (AHCD):	6	6	0	0
H3. Financial Powers of Attorney:	5	4	0	0
H4. Other Miscellaneous:	19	15	1	0

TOTAL CASES OPENED IN QUARTER: 322

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
217	48	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1840

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh, Community Progra

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.i

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-375-0185 ext. 3317

Provider Contact Email: mshawver@legalaidsmc.o

Total Unduplicated Client Count for Quarter: 353

Total Cases Closed in Quarter: 179

Total Units of Service for Quarter (Unit=1 Hour): 1686

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	98
65-74:	147
75-84:	79
85+:	29
Client Declined to Provide Information:	0
Total:	353

CLIENT GENDER

Male:	141
Female:	212
Total:	353

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	2
Lives Alone:	173
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	30
Rural:	8
Greatest Economic Need (Minority):	136
Greatest Economic Need (Non-Minority):	73
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	67
------------------	----

CLIENT RACE

Two or More Races:	10
Caucasian:	145
African American:	26
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	8
Filipino:	32
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	106
Total:	353

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh, Community Progra

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.i

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-375-0185 ext. 3317

Provider Contact Email: mshawver@legalaidsmc.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	25	16	12	0
A2. Contracts/Warranties:	6	4	2	0
A3. Other Consumer/Finance:	3	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	4	1	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	11	3	2	7
D2. Medicare:	4	1	1	1
D3. Other Health/Community Based Care:	6	4	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	36	21	7	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	9	3	0
E3. Other Housing:	1	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	9	3	4	0
F2. Supplemental Security Income (SSI):	20	13	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh, Community Progra

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.i

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-375-0185 ext. 3317

Provider Contact Email: mshawver@legalaidsmc.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	4	0	0
H2. Advance Health Care Directives (AHCD):	40	0	40	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 196

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	83	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1348

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/16/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid services presentation	immigrants	16	2
8/18/09	San Mateo County Fair	Financial Safety for Seniors	Seniors	60	6
9/17/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid services presentation	immigrants	16	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/15/09	Oceana Terrace, Pacifica	Advance Health Care Directives	Seniors	18	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh, Community Progra

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.i

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-375-0185 ext. 3317

Provider Contact Email: mshawver@legalaidsmc.o

7/15/09	Pacifica Senior Center	Advance Health Care Directives	Seniors	9	3
7/16/09	Veterans Memorial Senior Center, Redwood City	Advance Health Care Directives	Seniors	18	3
7/29/09	Aging & Adult Services, San Mateo	Navigating Changes in Adult Medi-Cal	Seniors	30	4
7/21/09	HICAP, San Mateo	Medical Debt	Seniors	22	3
8/20/09	Health Plan of San Mateo	Social Security Benefits	Health Plan staff	30	2
8/21/09	Health Plan of San Mateo	Social Security Benefits	Health Plan staff	35	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

Total Unduplicated Client Count for Quarter: 371

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 2199

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	51
65-74:	153
75-84:	129
85+:	34
Client Declined to Provide Information:	4
Total:	371

CLIENT GENDER

Male:	132
Female:	239
Total:	371

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	120
Homebound:	6
Lives Alone:	74
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	100
Rural:	1
Greatest Economic Need (Minority):	128
Greatest Economic Need (Non-Minority):	38
Greatest Economic Need (Minority Status Unknown):	9

CLIENT ETHNICITY

Hispanic/Latino:	21
------------------	----

CLIENT RACE

Two or More Races:	1
Caucasian:	121
African American:	88
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	84
Filipino:	14
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	18
Total:	371

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	36	7	14	0
A2. Contracts/Warranties:	9	6	1	0
A3. Other Consumer/Finance:	3	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	32	0	6	2
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	32	5	6	2
D2. Medicare:	66	10	21	5
D3. Other Health/Community Based Care:	6	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	2	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	23	6	7	0
F2. Supplemental Security Income (SSI):	33	7	9	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	17	5	1	4
G2. Elder Abuse/Neglect/Exploitation:	84	17	14	10
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	5	0	0
H2. Advance Health Care Directives (AHCD):	6	1	4	0
H3. Financial Powers of Attorney:	8	5	3	0
H4. Other Miscellaneous:	4	2	0	0

TOTAL CASES OPENED IN QUARTER: 378

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
83	89	24

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2011

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/23/2009	Fremont Comcast Studios, Fremont	televised presentation	seniors and senior service providers	50000	6.5
07/26/2009	Paradise Baptist Church, Oakland	Health Fair	Seniors and Senior Service Providers	200	2
09/17/2009	Hayward Comcast Studios, Hayward	televised presentation	seniors and senior service providers	50000	2.5
09/30/2009	Allen Temple Gardens, Oakland	Senior Fair	Seniors and Senior Service Providers	100	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	-----------------------	------------

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

07/07/2009	Apartments, Oakland			9	4
07/09/2009	St. Mary's Garden, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	40	4.5
07/10/2009	Shattuck Senior Homes, Berkeley	Low Income Assistance: Medicare and Medi-Cal	seniors	10	4
07/13/2009	Japanese Amer. Ser. of the East Bay, Berkeley	The ABCs of Long Term Care	seniors	48	18
07/15/2009	Adell Court Apartments, Oakland	Welcome to Medicare	seniors	12	6
07/22/2009	Asian Health Services, Oakland	Welcome to Medicare	senior service providers and seniors	46	5.25
07/27/2009	Satellite Central Senior Homes, Oakland	Show Me the Money: Public Benefits for Seniors	senior service providers and seniors	12	4.5
07/28/2009	Adell Court Apartments, Oakland	Medicare Part D	seniors	8	5
08/05/2009	Fremont Main Library, Fremont	Low Income Assistance: Medicare and Medi-Cal	seniors	100	6.5
08/06/2009	St. Mary's Garden, Oakland	Medicare Part D	seniors	45	4.5
08/11/2009	Acts Full Gospel Church, Oakland	Advance Health Care Directive Workshop	seniors	25	5
08/19/2009	Senior Center Without Walls, Oakland	Show Me the Money: Public Benefits for Seniors	seniors	12	3.5
08/19/2009	Sacramento Senior Homes, Berkeley	Welcome to Medicare	seniors	8	4
08/21/2009	Over 60 Health Center, Berkeley	Medicare Part D	senior service provider	5	4
08/27/2009	Helios Corner Apartments, Berkeley	Medicare Rights for Recipients	seniors	11	3.5
08/28/2009	Harrison Tower Apartments, Oakland	Welcome to Medicare	seniors	24	10.5
09/03/2009	Orchards Senior Homes, Oakland	Consumer Fraud Alert	Senior Service Providers	11	5
09/14/2009	Dohonyuen, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	18	4.25
09/14/2009	Bancroft Senior Homes, Oakland	Advance Health Care Directive Workshop	seniors	8	5
09/16/2009	San Leandro Library, San Leandro	Stepping Up to the Plate: Guardianship & Custody	seniors	7	7.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

09/19/2009	Eden Lodge, San Leandro	Consumer Fraud Alert	seniors	60	8
09/22/2009	Hong Lok Senior Center, Oakland	Citizenship and Naturalization for Seniors	seniors	43	12
09/22/2009	Retired Public Employees Assoc., Berkeley	Advance Health Care Directive Workshop	seniors	40	6
09/24/2009	Strawberry Creek Lodge, Berkeley	Advance Health Care Directive Workshop	seniors	5	5
09/24/2009	Korean Senior Center, Oakland	Medicare Part D	seniors	69	12.5
09/25/2009	Satellite Central Senior Homes, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	40	5.75
09/29/2009	Fruitvale Presbyterian Sr. Center, Oakland	Advance Health Care Directive Workshop	seniors	17	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 27

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 169

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 417

Total Cases Closed in Quarter: 374

Total Units of Service for Quarter (Unit=1 Hour): 1942

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	58
65-74:	179
75-84:	127
85+:	52
Client Declined to Provide Information:	1
Total:	417

CLIENT GENDER

Male:	141
Female:	276
Total:	417

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	168
Homebound:	31
Lives Alone:	121
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	39
Limited English:	73
Rural:	5
Greatest Economic Need (Minority):	81
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	81
------------------	----

CLIENT RACE

Two or More Races:	15
Caucasian:	261
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	29
Filipino:	13
Japanese:	15
Korean:	0
Laotian:	0
Vietnamese:	13
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	34
Client Declined to Provide Information:	13
Total:	417

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	27	28	0	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	13	18	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	3	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	16	15	0	0
C2. Conservatorship:	7	7	0	0
C3. Other Family:	8	8	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	19	20	3	0
D2. Medicare:	5	3	2	0
D3. Other Health/Community Based Care:	9	8	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	22	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	7	0	0
E3. Other Housing:	19	17	3	0
INCOME MAINTENANCE				
F1. Social Security:	18	18	2	0
F2. Supplemental Security Income (SSI):	17	12	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	8	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	32	24	2	0
G3. Other Individual Rights:	3	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	88	72	0	0
H2. Advance Health Care Directives (AHCD):	25	10	0	0
H3. Financial Powers of Attorney:	30	8	2	0
H4. Other Miscellaneous:	29	34	0	0

TOTAL CASES OPENED IN QUARTER: 418

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
355	19	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1805

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/29/09	Gardner Community Ctr, San Jose	Senior Nutrition Prg, Presentation about SALA: Who We Are and What We Do	Low income Spanish speaking seniors at nutrition program	55	1
9/29/09	Willows Senior Center in San Jose	Presentation about SALA: Who We are and What We Do	Low income participants at senior center	50	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/10/09	Sunnyvale	Workshop on How to Maintain Good Legal Health and Information About SALA's Services for the Plaza De Las Flores Senior	Low income seniors residing at housing project	43	2.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: **Mike Torres**

AAA Contact Phone: **408-350-3271**

AAA Contact Email: **mtorres@coasiliconvalley.co**

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: **Georgia Bacil, SALA Directing At** Provider Contact Phone: **408-295-5991**

Provider Contact Email: **gbacil@sala.org**

	Housing Project	
--	-----------------	--

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara County

Provider Contact Name: Annette D. Kirkham, Senior Attor Provider Contact Phone: 408-280-2410

Provider Contact Email: annettek@lawfoundation.

Total Unduplicated Client Count for Quarter: 1

Total Cases Closed in Quarter: 7

Total Units of Service for Quarter (Unit=1 Hour): 1044

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0
65-74: 1
75-84: 0
85+: 0
Client Declined to Provide Information: 0
Total: 1

CLIENT GENDER

Male: 0
Female: 1
Total: 1

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0
Homebound: 0
Lives Alone: 1
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 1
Rural: 0
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 1
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara County

Provider Contact Name: Annette D. Kirkham, Senior Attor

Provider Contact Phone: 408-280-2410

Provider Contact Email: annettek@lawfoundation.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	4	1	2
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara County

Provider Contact Name: Annette D. Kirkham, Senior Attor

Provider Contact Phone: 408-280-2410

Provider Contact Email: annettek@lawfoundation.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 1

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
4	1	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1044

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone:

AAA Contact Email:

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elconcilio.org

Total Unduplicated Client Count for Quarter: 406

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 537

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	58
65-74:	137
75-84:	101
85+:	32
Client Declined to Provide Information:	78
Total:	406

CLIENT GENDER

Male:	184
Female:	222
Total:	406

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	155
Homebound:	1
Lives Alone:	32
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	84
Rural:	0
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	230
------------------	-----

CLIENT RACE

Two or More Races:	1
Caucasian:	130
African American:	16
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	2
Korean:	0
Laotian:	2
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	236
Total:	406

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone:

AAA Contact Email:

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	0	0	0
A2. Contracts/Warranties:	7	0	0	0
A3. Other Consumer/Finance:	14	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	5	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	10	0	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	6	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	0	0	0
D2. Medicare:	12	0	0	0
D3. Other Health/Community Based Care:	13	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	0	0	0
E3. Other Housing:	10	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	35	0	0	0
F2. Supplemental Security Income (SSI):	23	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone:

AAA Contact Email:

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	25	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	75	0	0	0
H2. Advance Health Care Directives (AHCD):	35	0	0	0
H3. Financial Powers of Attorney:	46	0	0	0
H4. Other Miscellaneous:	86	0	0	0

TOTAL CASES OPENED IN QUARTER: 459

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 537

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
09/01/2009	Stockton	Senior Forum	Senior and Staff that work with aging community	0	4
09/15/2009		social security webinar		0	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

Total Unduplicated Client Count for Quarter: 30

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 42

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	4
65-74:	10
75-84:	9
85+:	7
Client Declined to Provide Information:	0
Total:	30

CLIENT GENDER

Male:	11
Female:	19
Total:	30

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	1
Lives Alone:	13
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	30
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	29
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	0	0
A2. Contracts/Warranties:	5	2	1	0
A3. Other Consumer/Finance:	9	3	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	4	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 30

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 42

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/09	Sonora, CA	C N A Training	CNAs	10	3
8/09	Sonora, CA	Facility Training	Residents	32	3
9/09	Sonora, CA	Service Organization	Public	15	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400 x 819*

AAA Contact Email:

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz and San Benito County*

Provider Contact Name: *Terrence Lee Hancock*

Provider Contact Phone: *831-426-824*

Provider Contact Email: *terryhancock@seniorlegal*

Total Unduplicated Client Count for Quarter: 200

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 1615

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	60
75-84:	51
85+:	22
Client Declined to Provide Information:	15
Total:	200

CLIENT GENDER

Male:	66
Female:	134
Total:	200

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	122
Homebound:	25
Lives Alone:	123
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	24
Rural:	56
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	167
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	27
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	189
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	200

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 x 819

AAA Contact Email:

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz and San Benito County

Provider Contact Name: Terrence Lee Hancock

Provider Contact Phone: 831-426-824

Provider Contact Email: terryhancock@seniorlegal

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	44	35	4	0
A2. Contracts/Warranties:	11	4	4	0
A3. Other Consumer/Finance:	5	5	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	20	4	4	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	50	5	11	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	2	0	0
E3. Other Housing:	4	2	5	2
INCOME MAINTENANCE				
F1. Social Security:	8	2	4	1
F2. Supplemental Security Income (SSI):	6	3	3	0
F3. Pensions/Retiree Benefits:	3	1	0	0
F4. Other Income Maintenance:	2	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 x 819

AAA Contact Email:

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz and San Benito County

Provider Contact Name: Terrence Lee Hancock

Provider Contact Phone: 831-426-824

Provider Contact Email: terryhancock@seniorlegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	14	4	0
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	20	0	3	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 200

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	47	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1615

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: 559-453-6494

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno and Madera Counties

Provider Contact Name: Gregg Elovich

Provider Contact Phone: 559-570-1217

Provider Contact Email: gregg@centralcallegal.or

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour): 425

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	30
75-84:	15
85+:	2
Client Declined to Provide Information:	0
Total:	75

CLIENT GENDER

Male:	41
Female:	34
Total:	75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	51
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	34
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	32
African American:	13
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	0
Total:	75

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: 559-453-6494

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno and Madera Counties

Provider Contact Name: Gregg Elovich

Provider Contact Phone: 559-570-1217

Provider Contact Email: gregg@centralcallegal.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	2	1	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	44	21	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0	
E3. Other Housing:	1	2	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	0	0	0	
F2. Supplemental Security Income (SSI):	6	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: 559-453-6494

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno and Madera Counties

Provider Contact Name: Gregg Elovich

Provider Contact Phone: 559-570-1217

Provider Contact Email: gregg@centralcallegal.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 61

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 425

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/01/09	FRESNO	ELDER ABUSE PREVENTION ROUNDTABLE	AGENCIES, ETC.	30	2
08/03/09	CLOVIS SR CTR	INTAKE/OUTREACH	SENIORS	7	6
08/17/09	CLOVIS SR CTR	INTAKE/OUTREACH	SENIORS	10	6
09/14/09	CLOVIS SR CTR	INTAKE/OUTREACH	SENIORS	7	8
09/02/09	FRESNO	ELDER ABUSE PREVENTION ROUNDTABLE	AGENCIES, ETC.	30	2
09/28/09	CLOVIS SR CTR	INTAKE/OUTREACH	SENIORS	4	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: **Linda L. Descoteaux**

AAA Contact Phone: **559-453-6494**

AAA Contact Email: **ldescoteaux@fmaaa.org**

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno and Madera Counties

Provider Contact Name: **Gregg Elovich**

Provider Contact Phone: **559-570-1217**

Provider Contact Email: **gregg@centralcallegal.or**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild

AAA Contact Phone: 559-737-4660

AAA Contact Email: DLWild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Michelle Ewert

Provider Contact Phone: 559-733-8770

Provider Contact Email: michelle@centralcallegal.

Total Unduplicated Client Count for Quarter: 28

Total Cases Closed in Quarter: 28

Total Units of Service for Quarter (Unit=1 Hour): 51

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	2
65-74:	14
75-84:	7
85+:	4
Client Declined to Provide Information:	1
Total:	28

CLIENT GENDER

Male:	12
Female:	16
Total:	28

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	3
Homebound:	0
Lives Alone:	6
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	4
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	23
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	28

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild

AAA Contact Phone: 559-737-4660

AAA Contact Email: DLWild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Michelle Ewert

Provider Contact Phone: 559-733-8770

Provider Contact Email: michelle@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	1	1	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	1	0	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild

AAA Contact Phone: 559-737-4660

AAA Contact Email: DLWild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Michelle Ewert

Provider Contact Phone: 559-733-8770

Provider Contact Email: michelle@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	3	8	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	2	1	1	0
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 28

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	11	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 51

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9-16-09	Burris Park	Information Booth	Senior	300	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone: 559-737-4660 x 2316

AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

Total Unduplicated Client Count for Quarter: 65

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour): 331

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	5
65-74:	26
75-84:	24
85+:	10
Client Declined to Provide Information:	0
Total:	65

CLIENT GENDER

Male:	31
Female:	34
Total:	65

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	3
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	8
Rural:	14
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	20
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	18
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	50
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	0
Total:	65

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone: 559-737-4660 x 2316

AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	3	2	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	2	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	2	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	2	4	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	6	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	6	1	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone: 559-737-4660 x 2316

AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	11	20	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	1	0

TOTAL CASES OPENED IN QUARTER: 65

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
39	30	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 255

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/19/2009	Visalia	attended PFLAG meeting	LGBT seniors and their families	25	3.5
07/09/2009	Visalia	reception for new judge	referral sources; family members of low-income elders	40	2.5
07/23/2009	Visalia	multi-disciplinary team meeting	referral sources	10	1
07/27/2009	Visalia	self-help law collaborative meeting	referral sources	6	2
07/28/2009	Visalia	united way board meeting	referral sources	12	2.5
08/14/2009	Visalia	united way executive community meeting	referral sources	7	2
08/20/2009	Visalia	county bar association meeting	referral sources	30	2
08/25/2009	Visalia	united way board meeting	referral sources	10	2.5
08/27/2009	Visalia	MDT meeting	referral sources	12	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone: 559-737-4660 x 2316

AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
09/29/2009	Visalia	mobile home law	low income seniors	4	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: Legal Services of Northern California

County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: 760-746-8941

Provider Contact Email: dlomayesva@inyocounty.

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 45

Total Units of Service for Quarter (Unit=1 Hour): 183

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	7
65-74:	12
75-84:	16
85+:	7
Client Declined to Provide Information:	0
Total:	42

CLIENT GENDER

Male:	13
Female:	29
Total:	42

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	11
Homebound:	0
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	42
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	31
African American:	0
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	42

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: Legal Services of Northern California

County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: 760-746-8941

Provider Contact Email: dlomayesva@inyocounty.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	4	4	0
A2. Contracts/Warranties:	4	3	2	0
A3. Other Consumer/Finance:	4	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	0	2	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: Legal Services of Northern California

County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: 760-746-8941

Provider Contact Email: dlomayesva@inyocounty.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	6	4	0
H2. Advance Health Care Directives (AHCD):	4	0	4	0
H3. Financial Powers of Attorney:	2	1	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 42

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
19	25	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 183

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/09/2009	Inyo-Mono	Public Service Announcement	Seniors	1000	1
07/15/2009	Inyo-Mono	Public Service Announcement	Seniors	1000	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/16/2009	Lone Pine-Inyo	Wills/Simple Estates/POA	Seniors	20	4
09/04/2009	Bishop Sr-Inyo	Wills/Simple Estates/POA	Seniors	15	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: **Marilyn Mann**

AAA Contact Phone: **760-872-1727**

AAA Contact Email: **mmann@inyocounty.us**

Provider Name: Legal Services of Northern California

County(ies): Inyo and Mono

Provider Contact Name: **Devon Lee Lomayesva**

Provider Contact Phone: **760-746-8941**

Provider Contact Email: **dlomayesva@inyocounty.**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara and San Luis Obispo C

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 283

Total Cases Closed in Quarter: 269

Total Units of Service for Quarter (Unit=1 Hour): 1339

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	98
65-74:	113
75-84:	55
85+:	16
Client Declined to Provide Information:	1
Total:	283

CLIENT GENDER

Male:	131
Female:	152
Total:	283

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	114
Homebound:	1
Lives Alone:	140
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	14
Rural:	20
Greatest Economic Need (Minority):	223
Greatest Economic Need (Non-Minority):	107
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	37
------------------	----

CLIENT RACE

Two or More Races:	3
Caucasian:	235
African American:	20
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	4
Total:	283

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara and San Luis Obispo C

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	8	4	0
A2. Contracts/Warranties:	10	5	5	0
A3. Other Consumer/Finance:	89	7	75	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	1	5	0
C2. Conservatorship:	3	0	3	1
C3. Other Family:	17	2	12	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	61	6	21	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	7	5	0
E3. Other Housing:	4	2	23	1
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	2
F2. Supplemental Security Income (SSI):	4	1	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	13	5	5	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara and San Luis Obispo C

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	4	2	0
G3. Other Individual Rights:	1	2	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	1	5	0
H2. Advance Health Care Directives (AHCD):	12	5	9	0
H3. Financial Powers of Attorney:	0	4	2	0
H4. Other Miscellaneous:	26	12	10	0

TOTAL CASES OPENED IN QUARTER: 283

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	188	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1339

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/14/2009	Santa Maria/Santa Barbara/Lompoc	Presentation - Fast	Consumer Debt, Elder Abuse	15	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/28/2009	San Luis Obispo	Senior Legal Services Project, Services including elder abuse prevention	Attorneys	32	2
09/16/2009	San Luis Obispo	Elder Abuse and SLSP Services	Hospice Volunteers	10	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: **Joyce Ellen Lippman**

AAA Contact Phone: **805-925-9554**

AAA Contact Email: **seniors@kcbx.net**

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara and San Luis Obispo C

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth

AAA Contact Phone: 805-477-7315

AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 285

Total Cases Closed in Quarter: 285

Total Units of Service for Quarter (Unit=1 Hour): 539

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	102
75-84:	100
85+:	53
Client Declined to Provide Information:	0
Total:	285

CLIENT GENDER

Male:	95
Female:	190
Total:	285

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	1
Lives Alone:	123
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	60
Rural:	0
Greatest Economic Need (Minority):	59
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	63
------------------	----

CLIENT RACE

Two or More Races:	13
Caucasian:	136
African American:	25
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	1
Filipino:	7
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	63
Client Declined to Provide Information:	22
Total:	285

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth

AAA Contact Phone: 805-477-7315

AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	79	19	20	40
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	19	17	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	22	22	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	20	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	21	21	0	0
F2. Supplemental Security Income (SSI):	22	20	0	2
F3. Pensions/Retiree Benefits:	14	14	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth

AAA Contact Phone: 805-477-7315

AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	11	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	71	71	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 285

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
221	22	42

TOTAL ESTIMATED CASE WORK HOURS SPENT: 539

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/11/2009	Santa Paula Hospital	Grey Law/Powers of Attorney	seniors	40	7
08/12/2009	HELP of Ojai, Little House	Grey Law/Powers of Attorney	seniors	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui

AAA Contact Phone: 213-738-4242

AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: 213-383-4519 ext. 3007

Provider Contact Email: aharper@healthcarerights

Total Unduplicated Client Count for Quarter: 129

Total Cases Closed in Quarter: 83

Total Units of Service for Quarter (Unit=1 Hour): 260

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	57
75-84:	38
85+:	13
Client Declined to Provide Information:	0
Total:	129

CLIENT GENDER

Male:	46
Female:	83
Total:	129

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	25
Lives Alone:	51
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	34
Rural:	0
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	30
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	78
African American:	25
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	9
Filipino:	3
Japanese:	2
Korean:	9
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	129

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui

AAA Contact Phone: 213-738-4242

AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: 213-383-4519 ext. 3007

Provider Contact Email: aharper@healthcarerights

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	22	8	7	0	
C2. Conservatorship:	107	22	46	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui

AAA Contact Phone: 213-738-4242

AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: 213-383-4519 ext. 3007

Provider Contact Email: aharper@healthcarerights

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 129

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
30	53	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui

AAA Contact Phone: 213-738-4242

AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: 323-549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter: 170

Total Cases Closed in Quarter: 271

Total Units of Service for Quarter (Unit=1 Hour): 1524

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	63
75-84:	61
85+:	23
Client Declined to Provide Information:	2
Total:	170

CLIENT GENDER

Male:	59
Female:	111
Total:	170

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	79
Homebound:	1
Lives Alone:	63
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	32
Rural:	2
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	56

CLIENT ETHNICITY

Hispanic/Latino:	26
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	105
African American:	27
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	26
Total:	170

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui

AAA Contact Phone: 213-738-4242

AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: 323-549-5836

Provider Contact Email: vmackey@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	32	24	7	0
A2. Contracts/Warranties:	3	4	0	0
A3. Other Consumer/Finance:	6	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	2	3	1	0
C3. Other Family:	3	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	8	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	13	1	0
E3. Other Housing:	5	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	4	6	1	0
F3. Pensions/Retiree Benefits:	0	3	0	0
F4. Other Income Maintenance:	1	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui

AAA Contact Phone: 213-738-4242

AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: 323-549-5836

Provider Contact Email: vmackey@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	2	0	0
G3. Other Individual Rights:	20	3	4	71

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	49	25	32	0
H2. Advance Health Care Directives (AHCD):	22	13	17	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	9	2	0

TOTAL CASES OPENED IN QUARTER: 187

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
130	70	71

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1524

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/15/09	Los Angeles	Estate Planning Basics	seniors	20	2
7/17/09	Los Angeles	Estate Planning Basics	seniors	20	2
7/22/09	San Pedro	BTLS Overview	seniors	20	2
7/22/09	Van Nuys	Know Your Rights	workers	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/30/09	Whittier	Estate Planning Basics	seniors	20	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui

AAA Contact Phone: 213-738-4242

AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: 323-549-5836

Provider Contact Email: vmackey@bettzedek.org

8/3/09	North Hollywood	Know Your Rights	workers	20	2
8/13/09	Lynwood	Know Your Rights	workers	20	2
8/18/09	North Hollywood	Debtor's Rights	seniors	20	2
9/22/09	Lynwood	BTLS Overview	seniors	20	2
9/26/09	Van Nuys	Know Your Rights	workers	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula McGrew

AAA Contact Phone: 909-891-3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services Inc.

County(ies): San Bernardino

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

Total Unduplicated Client Count for Quarter: 302

Total Cases Closed in Quarter: 359

Total Units of Service for Quarter (Unit=1 Hour): 1564

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	63
65-74:	127
75-84:	87
85+:	25
Client Declined to Provide Information:	0
Total:	302

CLIENT GENDER

Male:	118
Female:	184
Total:	302

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	132
Homebound:	3
Lives Alone:	135
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	1
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	70
------------------	----

CLIENT RACE

Two or More Races:	13
Caucasian:	232
African American:	38
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	302

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula McGrew

AAA Contact Phone: 909-891-3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services Inc.

County(ies): San Bernardino

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	70	55	19	1
A2. Contracts/Warranties:	20	13	1	3
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	16	17	9	2
C2. Conservatorship:	4	3	0	0
C3. Other Family:	6	4	3	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	8	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	32	17	10	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	22	6	0
E3. Other Housing:	8	5	1	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	11	10	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula McGrew

AAA Contact Phone: 909-891-3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services Inc.

County(ies): San Bernardino

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	12	11	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	78	35	43	1
H2. Advance Health Care Directives (AHCD):	14	4	16	0
H3. Financial Powers of Attorney:	13	4	11	0
H4. Other Miscellaneous:	7	7	0	0

TOTAL CASES OPENED IN QUARTER: 339

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
228	121	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1386

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/15/2009	House of Ruth	domestic violence, elder abuse training	domestic violence advocates	30	2
09/09/2009	Options House	Domestic violence, elder abuse training	domestic abuse advocates, elders, grandparents	10	1
09/09/2009	Trona Senior Center	Info on ICLS services	seniors	35	6.4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores

AAA Contact Phone: 951-867-3858

AAA Contact Email: JeanetteFlores@co.riverside.

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: David V. Anderson, CPA

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icis.org

Total Unduplicated Client Count for Quarter: 173

Total Cases Closed in Quarter: 201

Total Units of Service for Quarter (Unit=1 Hour): 829

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	76
75-84:	63
85+:	16
Client Declined to Provide Information:	0
Total:	173

CLIENT GENDER

Male:	59
Female:	114
Total:	173

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	1
Lives Alone:	85
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	70
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	26
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	24
------------------	----

CLIENT RACE

Two or More Races:	2
Caucasian:	141
African American:	10
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	1
Total:	173

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores

AAA Contact Phone: 951-867-3858

AAA Contact Email: JeanetteFlores@co.riverside.

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: David V. Anderson, CPA

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icis.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	40	44	3	0
A2. Contracts/Warranties:	12	16	0	1
A3. Other Consumer/Finance:	7	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	1	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	6	0	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	15	4	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	16	2	0
E3. Other Housing:	5	4	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores

AAA Contact Phone: 951-867-3858

AAA Contact Email: JeanetteFlores@co.riverside.

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: David V. Anderson, CPA

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icis.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	36	19	19	0
H2. Advance Health Care Directives (AHCD):	22	5	15	0
H3. Financial Powers of Attorney:	6	4	4	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 184

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
143	49	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 543

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: (714) 567-7532

AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 863

Total Cases Closed in Quarter: 786

Total Units of Service for Quarter (Unit=1 Hour): 2450

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	269
65-74:	331
75-84:	197
85+:	66
Client Declined to Provide Information:	0
Total:	863

CLIENT GENDER

Male:	343
Female:	520
Total:	863

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	259
Homebound:	0
Lives Alone:	586
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	145
Rural:	0
Greatest Economic Need (Minority):	75
Greatest Economic Need (Non-Minority):	185
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	168
------------------	-----

CLIENT RACE

Two or More Races:	63
Caucasian:	629
African American:	27
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	1
Chinese:	3
Filipino:	11
Japanese:	3
Korean:	42
Laotian:	0
Vietnamese:	33
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	42
Client Declined to Provide Information:	0
Total:	863

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: (714) 567-7532

AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	195	143	40	0
A2. Contracts/Warranties:	29	28	1	0
A3. Other Consumer/Finance:	23	24	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	39	31	12	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	59	39	5	4
C2. Conservatorship:	12	11	2	0
C3. Other Family:	31	23	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	23	12	5	1
D2. Medicare:	11	8	10	1
D3. Other Health/Community Based Care:	35	29	10	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	104	82	10	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	54	30	0	0
E3. Other Housing:	31	25	1	0
INCOME MAINTENANCE				
F1. Social Security:	22	19	4	0
F2. Supplemental Security Income (SSI):	26	15	3	3
F3. Pensions/Retiree Benefits:	12	7	0	0
F4. Other Income Maintenance:	9	9	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: (714) 567-7532

AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	12	1	0
G3. Other Individual Rights:	3	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	73	68	0	0
H2. Advance Health Care Directives (AHCD):	30	28	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	23	20	2	0

TOTAL CASES OPENED IN QUARTER: 863

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
665	106	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2156

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/26/09	Santa Ana	Health Fair	Seniors	85	5
9/26/09	Garden Grove	Health Fair	Asian/Pacific	200	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/18/09	Mission Viejo	Financial	Seniors	7	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-1392 ext. 205*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter: 1133

Total Cases Closed in Quarter: 1133

Total Units of Service for Quarter (Unit=1 Hour): 2358

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	222
65-74:	403
75-84:	367
85+:	141
Client Declined to Provide Information:	0
Total:	1133

CLIENT GENDER

Male:	351
Female:	782
Total:	1133

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	392
Homebound:	10
Lives Alone:	741
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	31
Rural:	0
Greatest Economic Need (Minority):	168
Greatest Economic Need (Non-Minority):	457
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	113
------------------	-----

CLIENT RACE

Two or More Races:	0
Caucasian:	999
African American:	64
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	19
Japanese:	6
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	0
Total:	1133

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-1392 ext. 205

Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	51	48	3	
A2. Contracts/Warranties:	66	49	17	
A3. Other Consumer/Finance:	96	73	23	
EMPLOYMENT				
B1. Discrimination:	4	4	0	
B2. Other Employment:	3	3	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	30	28	2	
C2. Conservatorship:	1	1	0	
C3. Other Family:	30	28	2	
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	
D2. Medicare:	1	1	0	
D3. Other Health/Community Based Care:	5	4	1	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	54	46	8	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	2	
E3. Other Housing:	107	95	12	
INCOME MAINTENANCE				
F1. Social Security:	17	14	3	
F2. Supplemental Security Income (SSI):	21	19	2	
F3. Pensions/Retiree Benefits:	5	4	1	
F4. Other Income Maintenance:	33	30	3	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-1392 ext. 205

Provider Contact Email: pcorona@seniorlaw-sd.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	10	0	0
G3. Other Individual Rights:	177	160	17	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	333	244	89	0
H2. Advance Health Care Directives (AHCD):	11	4	7	0
H3. Financial Powers of Attorney:	61	32	29	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 1133

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
912	221	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2358

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/15/09	El Dorado Church of God Senior Housing	Advanced Healthcare Directives, Wills, Trusts, Powers of Attorney, Nursing Homes and Elder Abuse	Seniors 60+	30	5
09/26/09	San Marcos Senior Center	Wills, Trusts, Estate Planning, Scams and Introduction to Elder Law & Advocacy	Seniors 60+	30	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450

AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour): 444

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	11
65-74:	30
75-84:	25
85+:	7
Client Declined to Provide Information:	0
Total:	73

CLIENT GENDER

Male:	35
Female:	38
Total:	73

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	1
Lives Alone:	31
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	26
Rural:	73
Greatest Economic Need (Minority):	46
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	43
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	66
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	73

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450

AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	8	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	9	9	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	4	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	10	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	4	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450

AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	3	4	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	15	14	1	0

TOTAL CASES OPENED IN QUARTER: 73

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	7	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 444

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter: 144

Total Cases Closed in Quarter: 452

Total Units of Service for Quarter (Unit=1 Hour): 695

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	65
75-84:	46
85+:	21
Client Declined to Provide Information:	0
Total:	144

CLIENT GENDER

Male:	56
Female:	88
Total:	144

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	59
Homebound:	1
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	40
Rural:	0
Greatest Economic Need (Minority):	63
Greatest Economic Need (Non-Minority):	61
Greatest Economic Need (Minority Status Unknown):	57

CLIENT ETHNICITY

Hispanic/Latino:	16
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	84
African American:	33
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	17
Total:	144

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	9	4	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	1	2	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	1	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	13	1	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	6	3	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	1	0
F2. Supplemental Security Income (SSI):	2	2	0	1
F3. Pensions/Retiree Benefits:	0	2	0	1
F4. Other Income Maintenance:	0	0	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	31	5	8	332

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	14	8	0
H2. Advance Health Care Directives (AHCD):	7	1	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	7	1	0

TOTAL CASES OPENED IN QUARTER: 144

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	41	336

TOTAL ESTIMATED CASE WORK HOURS SPENT: 695

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/15/09	Los Angeles	Estate Planning Basics	seniors	20	2
7/17/09	Los Angeles	Estate Planning Basics	seniors	20	2
7/22/09	San Pedro	BTLS Overview	seniors	20	2
7/22/09	Van Nuys	Know Your Rights	workers	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/30/09	Whittier	Estate Planning Basics	seniors	20	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

8/3/09	North Hollywood	Know Your Rights	workers	20	2
8/13/09	Lynwood	Know Your Rights	workers	20	2
8/18/09	North Hollywood	Debtor's Rights	seniors	40	2
9/22/09	Lynwood	BTLS Overview	seniors	20	2
9/26/09	Van Nuys	Know Your Rights	workers	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.org

Total Unduplicated Client Count for Quarter: 181

Total Cases Closed in Quarter: 209

Total Units of Service for Quarter (Unit=1 Hour): 323

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	76
75-84:	39
85+:	32
Client Declined to Provide Information:	0
Total:	181

CLIENT GENDER

Male:	64
Female:	117
Total:	181

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	1
Lives Alone:	102
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	3
Rural:	109
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	117
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
------------------	---

CLIENT RACE

Two or More Races:	3
Caucasian:	176
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	181

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	33	34	0	0
A2. Contracts/Warranties:	13	13	1	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0
C2. Conservatorship:	3	1	0	0
C3. Other Family:	4	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	27	25	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	29	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	42	43	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	14	14	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	11	0	0
H2. Advance Health Care Directives (AHCD):	1	2	0	0
H3. Financial Powers of Attorney:	8	8	0	0
H4. Other Miscellaneous:	1	2	0	0

TOTAL CASES OPENED IN QUARTER: 215

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
206	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 243

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/10/09	Ukiah	Foreclosure Prevention Coalition	Elders/Disabled	100	3
7/21/09	Lakeport	MDT	Elders/Disabled	4	2
7/22/09	Lakeport	IHSS Advisory Board	Elders/Disabled	1500	2
7/24/09	Ukiah	Foreclosure Prevention Coalition	Elders/Disabled	100	3.5
8/5/09	Ukiah	IHSS Advisory Board	Elders/Disabled	1500	2
8/5/09	Ukiah	Elder Abuse Coalition	Elders/Disabled	6	2
8/26/09	Clearlake	IHSS Advisory Board	Elders/Disabled	1500	2
9/2/09	Ukiah	IHSS Advisory Board	Elders/Disabled	1500	3.5
9/23/09	Lakeport	IHSS Advisory Board	Elders/Disabled	1500	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: nora@seniorlawproject.org

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/22/09	Clearlake	Advanced Directive Training	Seniors/Disabled	10	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: Susan Alesi

Provider Name: Council on Aging Senior Legal Services

County(ies): Sonoma

Provider Contact Name: Barbara J. Swary

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter: 320

Total Cases Closed in Quarter: 368

Total Units of Service for Quarter (Unit=1 Hour): 658

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	56
65-74:	102
75-84:	93
85+:	34
Client Declined to Provide Information:	35
Total:	320

CLIENT GENDER

Male:	93
Female:	227
Total:	320

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	5
Lives Alone:	81
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	2
Rural:	86
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	119
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	5
------------------	---

CLIENT RACE

Two or More Races:	5
Caucasian:	277
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	14
Total:	320

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: Susan Alesi

Provider Name: Council on Aging Senior Legal Services

County(ies): Sonoma

Provider Contact Name: Barbara J. Swary

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	7	1	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	28	15	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	4	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	27	22	5	0
D2. Medicare:	3	2	0	0
D3. Other Health/Community Based Care:	4	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	6	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	7	0	0
E3. Other Housing:	22	11	2	0
INCOME MAINTENANCE				
F1. Social Security:	12	8	2	0
F2. Supplemental Security Income (SSI):	16	1	12	0
F3. Pensions/Retiree Benefits:	2	3	0	0
F4. Other Income Maintenance:	7	6	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: Susan Alesi

Provider Name: Council on Aging Senior Legal Services

County(ies): Sonoma

Provider Contact Name: Barbara J. Swary

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0
G3. Other Individual Rights:	7	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	135	42	54	0
H2. Advance Health Care Directives (AHCD):	83	24	31	0
H3. Financial Powers of Attorney:	93	20	35	0
H4. Other Miscellaneous:	48	15	12	0

TOTAL CASES OPENED IN QUARTER: 525

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
207	161	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 658

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3 Tues	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	10	7
3 Tues (PM)	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	4	4
3 Mon	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	11	10
Offered	Sebastopol Senior Center	Walk in legal clinic (paralegal)	Seniors	16	19
Offered	Healdsburg Senior Center	Walk in legal clinic (paralegal)	Seniors	0	1
7/2 7/9 7/2	Petaluma PEP Housing	Scheduled limited legal clinic (paralegal)	Seniors	64	27

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 19

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 68

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: Susan Alesi

Provider Name: Council on Aging Senior Legal Services

County(ies): Sonoma

Provider Contact Name: Barbara J. Swary

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/09	Sonoma County	Article SST: Gifting to Care Givers in estate plan	Seniors	13000	2
7/2/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	30	1
7/9/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	40	1
7/16/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	5	2
8/09	Pet PEP Housing	Residential Newsletter: Using COA Legal	Seniors	4	1
8/09	SR-Superior Ct.	Elder Protection Ct. Mtg	COA Staff / Elder Agencies	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email: terryann@aans.org

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Creer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 81

Total Units of Service for Quarter (Unit=1 Hour): 272

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	29
65-74:	41
75-84:	13
85+:	1
Client Declined to Provide Information:	0
Total:	84

CLIENT GENDER

Male:	31
Female:	53
Total:	84

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	0
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	1
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	6
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	55
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	84

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email: terryann@aans.org

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Creer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	17	16	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	1	5	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	8	0	8	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	25	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	8	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email: terryann@aans.org

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Creer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	1	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
61	20	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 235

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/1/09	Vallejo Senior Center	Outreach	Seniors	8	2
8/5/09	Vallejo Senior Center	Outreach	Seniors	6	2
9/2/09	Vallejo Senior Center	Outreach	Seniors	7	2
9/28/09	Senior Health Fair	Outreach	Seniors	30	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/15/09	Solano County	Discussion Senior Issues including Senior Abuse	FAST	20	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email: terryann@aans.org

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Creer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

8/13/09	Solano County	Discussion on Senior Issues	Vallejo Senior Roundtable	9	3
8/19/09	Solano County	Discussion Senior Issues including Senior Abuse	FAST	20	3
9/4/09	Solano County	Prep & meetings to discuss Senior Issues in Solano County	Senior Coalition	9	5
9/13/09	Solano County	Discussion Senior Issues including senior Abuse	FAST	20	3
9/9/09	Vallejo Public Access television - VCTV	Guest on "Seniors Today" discussed LSNC services, housing, financial abuse, etc.	Solano Seniors		4
Weekly	Vallejo LSNC Office	About 13 clinics on how to respond to Unlawful Detainer eviction papers	Solano and low income tenants	20	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 19

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen

AAA Contact Phone: 707-644-6612 x13

AAA Contact Email: terryann@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidsnapa

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 28

Total Units of Service for Quarter (Unit=1 Hour): 396

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	5
65-74:	20
75-84:	20
85+:	9
Client Declined to Provide Information:	0
Total:	54

CLIENT GENDER

Male:	23
Female:	31
Total:	54

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	1
Lives Alone:	23
Institutionalized:	15
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	2
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	16

CLIENT ETHNICITY

Hispanic/Latino:	0
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	50
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	54

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen

AAA Contact Phone: 707-644-6612 x13

AAA Contact Email: terryann@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	14	0	3	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	7	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	3	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen

AAA Contact Phone: 707-644-6612 x13

AAA Contact Email: terryann@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidsnapa

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	2	5	0
H2. Advance Health Care Directives (AHCD):	1	0	3	0
H3. Financial Powers of Attorney:	4	0	3	0
H4. Other Miscellaneous:	4	3	1	0

TOTAL CASES OPENED IN QUARTER: 57

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	17	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 354

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/2/09	DA's Office	Financial Abuse Specialist Team	Senior Svcs Providers	8	1
7/9/09	County Council Office	Commission on Aging	Senior Svcs Providers	10	1
7/15/09	Hospice of Napa Valley	Health Aging Population Initiative	Senior Service Providers	14	2.5
7/20/09	DA's Office	Commission on Aging	Senior Svcs Provider	9	1
7/27/09	Supervisors	Commission on Aging	Senior Service Providers/Seniors	20	2.5
8/10/09	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	7	1
8/12/09	Napa County Fair	In Home Support Services	Seniors	100	4
8/21/09	Hopics of Napa Valley	Healthy Aging Population Initiative	Senior Svcs Providers	16	2
8/24/09	County Council Office	Commission on Aging	Senior Svcs Providers	8	1
8/24/09	St. Helena	Commission on Aging	Senior Svcs Providers/Seniors	29	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen

AAA Contact Phone: 707-644-6612 x13

AAA Contact Email: terryann@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidsnapa

9/9/09	First Start	Healthy Aging Population Initiative	Senior Svcs Providers	15	2.5
9/16/09	DA's Office	Financial Abuse Specialist Team	Senior Svcs Providers	4	1
9/18/09	Hospice of Napa Valley	In Home Support Svcs	Seniors/Providers	9	2
9/28/09	Board of Supervisors	Commission on Aging	Senior Svcs Providers/Seniors	19	3
9/29/09	Board of Supervisors	Commission on Aging	Providers/Seniors/Board of Supervisors	30	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/31/09	Napa Senior Center	Surviving Today's Economy: Resources for Seniors	Seniors and other Senior Svcs Providers	120	13.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda

AAA Contact Phone: 530-621-6136

AAA Contact Email: miguel.miranda@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana B. Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 657

Total Cases Closed in Quarter: 631

Total Units of Service for Quarter (Unit=1 Hour): 1160

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	112
65-74:	260
75-84:	199
85+:	73
Client Declined to Provide Information:	13
Total:	657

CLIENT GENDER

Male:	260
Female:	397
Total:	657

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	33
Lives Alone:	256
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	40
Limited English:	0
Rural:	657
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	294
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	9
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	639
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	657

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda

AAA Contact Phone: 530-621-6136

AAA Contact Email: miguel.miranda@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana B. Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	46	36	9	0
A2. Contracts/Warranties:	16	10	2	1
A3. Other Consumer/Finance:	47	27	8	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	5	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	23	13	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	41	34	1	0
D2. Medicare:	3	2	0	0
D3. Other Health/Community Based Care:	8	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	14	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	29	12	0
E3. Other Housing:	31	19	6	0
INCOME MAINTENANCE				
F1. Social Security:	9	6	3	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	11	5	3	0
F4. Other Income Maintenance:	7	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda

AAA Contact Phone: 530-621-6136

AAA Contact Email: miguel.miranda@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana B. Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	10	5	4
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	206	38	108	0
H2. Advance Health Care Directives (AHCD):	125	10	75	0
H3. Financial Powers of Attorney:	133	17	64	0
H4. Other Miscellaneous:	30	16	11	0

TOTAL CASES OPENED IN QUARTER: 864

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
309	316	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1160

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/16/2009	Diamond Springs Mobile Home Park	Trust/Wills/Probate	Seniors	25	4
7/21/2009	Senior Center Placerville	Scams/Fraud	Seniors	20	4
8/15/2009	Episcopal Church Placerville	Estate Planning	Seniors	20	4
8/18/2009	Placerville Senior Center	Reverse Mortgage	Seniors	24	4
9/14/2009	Marshal Auzillary- Placerville	Senior Legal Services (General)	Seniors	50	4
9/15/2009	Placerville Senior Center	Financial Options for Long Term Care	Seniors	25	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Miguel Miranda*

AAA Contact Phone: *530-621-6136*

AAA Contact Email: *miguel.miranda@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado County*

Provider Contact Name: *Diana B. Steele*

Provider Contact Phone: *530-621-6154*

Provider Contact Email: *diana.steele@edcgov.us*

9/21/2009	El Dorado Hills Senior Center	Senior Legal Issues	Seniors	15	4
-----------	-------------------------------	---------------------	---------	----	---

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: (209) 577-3814

Provider Contact Email: rcardozo@crla.org

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 74

Total Units of Service for Quarter (Unit=1 Hour): 643

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	38
75-84:	19
85+:	6
Client Declined to Provide Information:	0
Total:	108

CLIENT GENDER

Male:	40
Female:	68
Total:	108

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	0
Lives Alone:	26
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	13
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
------------------	---

CLIENT RACE

Two or More Races:	0
Caucasian:	86
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	10
Total:	108

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: (209) 577-3814

Provider Contact Email: rcardozo@crla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	13	8	0
A2. Contracts/Warranties:	3	1	1	0
A3. Other Consumer/Finance:	9	3	2	0
EMPLOYMENT				
B1. Discrimination:	4	1	0	0
B2. Other Employment:	1	1	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	13	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	3	4	1
E3. Other Housing:	9	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	0	0	0
F2. Supplemental Security Income (SSI):	3	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: (209) 577-3814

Provider Contact Email: rcardozo@crla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 108

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	25	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 563

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/16/09	Hughson	AAA Provider Luncheon	Seniors	20	3
8/6/09	Hughson	Senior Citizens Fair	Seniors	30	4
9/12/09	Turlock	Turlock Senior Day	Seniors	200	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/12/09	Turlock	Estate Planning/Willis	Seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: **Linda Lowe**

AAA Contact Phone: **209-525-4612**

AAA Contact Email: **lowel@stancounty.com**

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: **Richard Cardozo**

Provider Contact Phone: **(209) 577-3814**

Provider Contact Email: **rcardozo@crla.org**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

Total Unduplicated Client Count for Quarter: 177

Total Cases Closed in Quarter: 170

Total Units of Service for Quarter (Unit=1 Hour): 284

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	82
75-84:	54
85+:	16
Client Declined to Provide Information:	0
Total:	177

CLIENT GENDER

Male:	68
Female:	109
Total:	177

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	0
Lives Alone:	73
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	24
Rural:	34
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	79
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	52
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	155
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	177

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	6	0	0
A2. Contracts/Warranties:	23	16	5	0
A3. Other Consumer/Finance:	13	10	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	5	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	2	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	7	7	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	11	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	9	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	3	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	0	31	0
H2. Advance Health Care Directives (AHCD):	16	0	16	0
H3. Financial Powers of Attorney:	6	3	3	0
H4. Other Miscellaneous:	18	12	6	0

TOTAL CASES OPENED IN QUARTER: 177

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
108	62	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley

AAA Contact Phone: 831-755-3425

AAA Contact Email: hurley@co.monterey.ca.us

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Michael Benoit

Provider Contact Phone: 831-755-3425

Provider Contact Email: hurley@co.monterey.ca.u

Total Unduplicated Client Count for Quarter: 716

Total Cases Closed in Quarter: 727

Total Units of Service for Quarter (Unit=1 Hour): 3161

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	231
65-74:	266
75-84:	156
85+:	63
Client Declined to Provide Information:	0
Total:	716

CLIENT GENDER

Male:	284
Female:	432
Total:	716

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	102
Homebound:	0
Lives Alone:	261
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	81
Rural:	82
Greatest Economic Need (Minority):	94
Greatest Economic Need (Non-Minority):	138
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	256
------------------	-----

CLIENT RACE

Two or More Races:	0
Caucasian:	644
African American:	34
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	10
Japanese:	4
Korean:	6
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	716

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley

AAA Contact Phone: 831-755-3425

AAA Contact Email: hurley@co.monterey.ca.us

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Michael Benoit

Provider Contact Phone: 831-755-3425

Provider Contact Email: hurley@co.monterey.ca.u

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	65	51	18	1
A2. Contracts/Warranties:	61	36	19	1
A3. Other Consumer/Finance:	73	49	31	1
EMPLOYMENT				
B1. Discrimination:	3	2	2	0
B2. Other Employment:	8	3	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	28	24	1	3
C2. Conservatorship:	2	2	0	0
C3. Other Family:	16	16	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	29	17	11	1
D2. Medicare:	28	16	14	2
D3. Other Health/Community Based Care:	16	16	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	103	79	19	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	44	23	10	2
E3. Other Housing:	7	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	32	26	6	0
F2. Supplemental Security Income (SSI):	33	23	9	0
F3. Pensions/Retiree Benefits:	7	2	2	0
F4. Other Income Maintenance:	13	8	4	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley

AAA Contact Phone: 831-755-3425

AAA Contact Email: hurley@co.monterey.ca.us

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Michael Benoit

Provider Contact Phone: 831-755-3425

Provider Contact Email: hurley@co.monterey.ca.u

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	8	11	3
G3. Other Individual Rights:	14	10	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	84	49	17	0
H2. Advance Health Care Directives (AHCD):	39	19	26	0
H3. Financial Powers of Attorney:	14	14	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 742

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
503	207	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3161

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
08/13/2009	Monterey County Fair	explanation of program services	clients eligible and general public	300	4
09/10/2009	Soledad Rotary	explanation of program services	clients eligible and general public	25	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Ron Lemon

AAA Contact Phone: 661-868-1056

AAA Contact Email: lemonr@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 867

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	24
65-74:	31
75-84:	13
85+:	4
Client Declined to Provide Information:	0
Total:	72

CLIENT GENDER

Male:	28
Female:	44
Total:	72

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	43
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	16
Rural:	22
Greatest Economic Need (Minority):	51
Greatest Economic Need (Non-Minority):	12
Greatest Economic Need (Minority Status Unknown):	9

CLIENT ETHNICITY

Hispanic/Latino:	25
------------------	----

CLIENT RACE

Two or More Races:	0
Caucasian:	44
African American:	13
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	72

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Ron Lemon

AAA Contact Phone: 661-868-1056

AAA Contact Email: lemonr@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	6	2	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	5	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	2	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	13	9	4	0
F2. Supplemental Security Income (SSI):	6	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Ron Lemon

AAA Contact Phone: 661-868-1056

AAA Contact Email: lemonr@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	2	1
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	4	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	2	3	0

TOTAL CASES OPENED IN QUARTER: 70

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	20	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 349

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/20/09	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Rancho Market	Kern County Senior Population	65	6
07/21/09	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Resource Center	Kern County Senior Population	5	6
07/27/09	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Lowell Place Retirement Community	Kern County Senior Population	16	3.5
09/15/09	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Resource Center	Kern County Senior Population	9	5.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Ron Lemon

AAA Contact Phone: 661-868-1056

AAA Contact Email: lemonr@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

09/24/09	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Kern County Veteran's Stand Down	Kern County Senior Population	15	4
09/28/09	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Seniors Summer Health & Information Faire	Kern County Senior Population	120	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/27/09	Bakersfield, CA	Advanced Health Care Directives and Powers of Attorney	Kern County Senior Population	16	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4